

President's report CALL Oct 2022

Welcome to the 2022 CALL AGM.

As president it is my privilege to report that during the past year our volunteers, facilitators, coordinators, committee members and board members have continued working towards CALL's vision to provide attractive opportunities for adults to become part of a community that is dedicated to learning for the sheer joy of it.

We have been working to fulfill our mission to facilitate affordable, innovative, and flexible learning opportunities for adults.

Through another year of uncertainty CALL has thrived thanks to:

1. Members- you sign up, show up and participate
2. Facilitators- you step up and out of your comfort zone to suggest and organize interest groups. Sometimes you have content knowledge and sometimes you just have a drive to learn more in a group setting
3. Coordinators-you oversee, support and recruit facilitators
4. Committee members- we rely on you to get communications out, organize and source meeting spaces, take care of our major ZOOM events, keep the website current, keep records up to date, find and recognize volunteers, keep membership in order, manage our IT needs, keep us in order as far as governance
5. Committee Chairs and Speaker event coordinators- your organization, creativity and hard work allow major events to proceed
6. Board directors and executive- you answer the questions raised by everyone else and strategically plan to help CALL thrive in the future

CALL BY THE NUMBERS 2021-2022

As of September, and still adding
60 interest groups
30 speaker events
8 Study Programs
Community Conference

What was the Board of Directors doing??

- created a Land Acknowledgment Statement and criteria for using it
- formed a committee under leadership of Ron Foyer to: explore hybrid meetings (both in person and on ZOOM), identify equipment, training, volunteer needs
- updated our Mandate Mission Values and Membership statements

- applied for and received a Federal Government New Horizons grant in collaboration with Mount Royal University to develop an intergenerational speaker series
- developed a conflict-of-interest policy
- identified and managed current IT Risks to CALL
- identified uncovered insurance risks and updated the insurance policy
- developed speaker guidelines for Indigenous elders and knowledge keepers
- established guidelines for non-member attendance at ZOOM events
- develop policies and procedures for recording speaker events
- revised and updated the busing policy
- repeatedly discussed opening to in- person events, revising, revisiting as COVID guidelines changed

In addition to these actions the board discussed issues arising from COVID restrictions, issues related to long term effects of COVID on volunteer organizations, membership options and other topics raised by members and committee members.

Thank you to the members who are leaving the board this year: your contribution has been significant.

Thank you to those staying on and those who are joining the board.

The next years will be full of change and challenge as communities like CALL adapt to the post pandemic environment. Things may never go back to exactly how we did it in the past- it may not be possible. But with an engaged membership and volunteers CALL will re-work what needs to be re-worked to fulfill our mandate, mission, vision, and values.

It has been my privilege to serve as President this past year.

Respectfully submitted
Leslie Dort
President